

Jerome H. Sullivan



Jerome (Jerry) Sullivan has served as Executive Director of the American Association of Collegiate Registrars and Admissions Officers (AACRAO) since 1998. AACRAO is a Washington-based higher education association with a membership of 9,400 campus administrative professionals. AACRAO's main policy concerns include higher education enrollment, administrative computing and information technology. During Mr. Sullivan's tenure, AACRAO has focused its attention on electronic standards, privacy issues in higher education, distance education, comparative international education research and transfer credit.

Mr. Sullivan's career in higher education began in 1966 at the University of Maine, and includes key appointments at Kent State University, Iowa State University and the University of Colorado at Boulder. He was among the early advocates of administrative process reengineering in higher education, and developed a national reputation for innovative uses of information technology to streamline service delivery on campuses where he worked. His contributions in this area resulted in a one-year appointment in 1995 to the U.S. Department of Education to lead the reengineering of the federal government's student financial aid delivery system.

Mr. Sullivan has written and lectured on a variety of topics ranging from process redesign to the student loan financing system. He holds a master's degree in public administration from the University of Maine.